

2011 Catalogue



This catalogue offers a selection of promotional clothing and articles specially chosen to fit your needs.

SERVICE CENTRE

Concept K is the official supplier for all promotional products offered by UniglassPlus/Ziebart. The Concept K Team is at your service, Monday to Friday, from 8:00 am to 5:00 pm.

TO PLACE AN ORDER

Simply fill out the order form and fax it to 1-877-872-8288.

Your order form must be signed and properly filled out to ensure timely processing.

Should you require additional information on a particular item, dial 418-763-2861, ext. 2.

PRODUCTS

All wearables in this catalogue are available with your choice of embroidered logo.

All imprinted articles are offered exclusively to UniglassPlus and UniglassPlus/Ziebart shops.

Embroidery charges are not included in the wearables prices.

Please refer to the appropriate section on the order form.

SHIPPING

All wearables and articles are shipped from Concept K, through Dicom, directly to your shop.

Please allow 15 open days processing following reception of your order.

Should your order be required for a specific date, please write it clearly on the order form.

INVOICING

You will be invoiced by Coop Vitro-M.A.G.

Taxes and shipping charges extra.

RETURN POLICY

To return an item, you must communicate in advance with the Concept K Service Centre, in order to receive an authorization number. All returns must be justified and shipped pre-paid within 30 days following purchase. Merchandise must be returned in their original packaging, and in their original condition.

IMPORTANT:

Please note that the \$14,00 shipping fee is not refundable.

OTHER SERVICES

Are you looking for a particular clothing item or a unique article?

Are you planning a special event?

Call us, and we'll help you find the perfect product to meet your needs.

The Concept K Team



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418-763-2861, ext. 2